



**How to Be a Good Neighbor:
Codes that Keep Los Angeles
Livable**

Illegal Signs – Posting of signs (concert or nightclub events, yard sales, etc.) is not permitted on public utility poles, trees, etc. Venues can be fined for each sign posted. *Yard sale signs should be removed the next day!* (LAMC28.04 A)

Yard Sales – Used items only, no new merchandise; a maximum of five 2-day events per year; 9 a.m. to 5 p.m. only. (LAMC 12.03)

Debris on the Sidewalk – Property owners are responsible for keeping the sidewalk and parkway adjacent to the property free of trash and debris. (LAMC 41.46)

Dumping old furniture is illegal and unnecessary. Call 311 or (800) 773-2489 for FREE Bulky Item Pick Up from your home. Report other illegal dumping when you see it. (LAMC 66.27)

Trash/Debris or Excessive Vegetation – Properties must be free of debris and overgrown vegetation. (LAMC 91.8104)

Basic Maintenance/Repair of Buildings, Structures or Fences – Keep wood siding, porch flooring/steps/railings, windows, screens, roofs, exteriors, fences, etc. in good and

repaired condition. (LAMC 91.8104.1, 91.8104.13) Loans or free home improvement service available to qualified individuals through the LA Housing Dept. at (213) 367-9099.

Graffiti – The exterior of all buildings and fences must be free of graffiti. For Graffiti removal call 311. (LAMC 91.8104.15)

Auto Repair in Residential Zone – Minor emergency repairs must be completed within 24 hours. All other repair should be done within a building or an area wholly enclosed from view by a wall or fence. (LAMC12, 21A1a, 12.21A8a)

Open Storage in Residential Zone – No storing of items in the open, visible to public view, such as indoor furniture, plumbing fixtures, construction materials, automotive materials, or other items in excess normally found inside the house. (LAMC 12.21A1a, 12.08A, 12.21Cig)

Parking in Front Yards – No parking on lawns; no vehicle is permitted to park in any area except the driveway leading to a garage/carport; in a circular driveway, or a widened driveway for the purpose of parking an RV, motor home or boat trailer. Tickets are progressive: \$35, \$70, \$130. (LAMC 80.71.3)

Inoperative vehicles – Vehicles that are inoperative must be stored in the garage or in an area not viewable from the public street. (LAMC 12.21A8b)

Trash Receptacles – Set out trash containers no earlier than 6 p.m. the

evening before collection; remove them no later than 8 p.m. following collection. Store trash receptacles out of public view. (LA Sanitation Dept. Policy)

A-Frame Signs – Sandwich board signs are not permitted on public sidewalks. (LAMC 67.02a)

Honking the Horn to call for people in buildings is illegal. Car horns are for emergencies only. Ask your visitors to respect the law and the neighborhood by not honking. (Vehicle Code 27001a).

Stereos – Loud car or home stereos are against the law. Be considerate. Play it for yourself, not the neighbors. (LAMC 116.01)

Dogs – It is against the law to allow a dog to bark continuously. Dogs cannot wander freely; they must be on leashes if out of the yard or house. Sanitation laws require all dog owners to pick up after their dogs immediately. (LAMC 53.49)

*Information compiled by the **Panorama City Neighborhood Council**. To add or correct numbers, please contact Jan Brown at (818) 785-5624 or JBjasper@aol.com.*

Attend the meetings of the Panorama City Neighborhood Council:
4th Thursday of every month,
6:30 p.m
(3rd Thursdays in November & December)
*Mission Community Hospital
Medical Office Building, 14860
Roscoe Blvd., 2nd floor.*
Information: (818) 714-2133,
www.panoramacitync.org
e-mail: pcnc@empowerla.org

Numbers You Need to Know:

**One Call to City Hall:
Call 311
Or download the FREE
MyLA311 App!**

- Call 3-1-1 to reach City departments providing more than 1,500 non-emergency services, including those on this list plus non-emergency calls to LAPD.
- Calls are answered everyday from 8 a.m. to 4:45 p.m.
- Available in English, Spanish, or more than 150 other languages, and to hearing or speech impaired.
- Works from any wired telephone line within the Los Angeles City limits and from most mobile phones.
- From outside LA, call (213) 473-3231.
- The Citywide Services Directory (CSD) may also be searched online at **www.lacity.org**.

Some of the individual departments listed in this brochure can only be reached via 311; Department phone numbers are listed if available.

Updated 9/10/18

LAPD – Non-Emergency Number: 311 or (877) ASK-LAPD (877-275-5273)
Mission Area station: (818) 838-9800
Senior Lead Officers:

- PC Center West: Damaris Bonfil, Desk (818) 838-9854, cell (818) 634-0718, 34256@lapd.online
- North & Center-East: Sean Smith, Desk (818) 838-9842, cell (818) 442-3183, 35183@lapd.online
- South of Roscoe: Daniel Ruelas, Desk (818) 838-9847, cell (818) 679-2082, 34435@lapd.online

Government Offices:

- Mayor Eric Garcetti, Valley Office:
(818) 778-4990 **Area Rep.:** Jaqueline Serrano, jaqueline.serrano@lacity.org; cell (213) 910-9104

- L.A. City Councilwoman Nury Martinez, District # 6 –Valley Office, (818) 771-0236, Field Deputy: Joana Reyes, joana,reyes@lacity.org; District Director Marcos Sanchez marcos.sanchez@lacity.org

- Los Angeles County Supervisor Shelia Kuehl - District 3 Director Benita Trujillo,(818) 901-3831, btrujillo@bos.lacounty.gov.

- Los Angeles Unified School Board Member District 6, Kelly Gonez; Local representative Cara Onofre, (213) 241-6388, cell (818) 389-9216, cara.onofre@lausd.net;

- State Assembly District #46: Adrin Nazarian, Field Representative Vanessa Carr, (818) 376-4246, Vanessa.Carr@asm.ca.gov

- State Senate, District 18 – Bob Hertzberg, Van Nuys Office, (818) 901-5588, **Field Deputy** Eveline Bravo-Ayala, eveline.bravo-ayala@sen.ca.gov

- US Congressional District #29 – Tony Cardenas - District Office:

9612 Van Nuys Blvd., Suite 201, PC 91402 **Field Representative** Nigel Sanchez, nigel.sanchez@mail.house.gov; (818) 221-3718

Department of Neighborhood Empowerment (DONE)- PC liaison Jose Galdamez, (818) 374-9898 jose.galdamez@lacity.org

Department of Building & Safety – 311 or www.ladbs.org

- Code Compliance
- Abandoned Buildings
- Abandoned Vehicles (Private Property)

Note: See reverse side for general information about municipal codes regarding non-operative vehicles, junk cars, cars parked on lawns, etc. Different departments handle different codes. Whenever you report a code violation, ask for the name and telephone number of the inspector assigned to the problem, and the confirmation code. This gives you information to follow up on your complaint.

Los Angeles City Attorney/ Neighborhood Prosecutor for Mission Division

Alvan Arzu (818) 374-6836 alvan.arzu@lacity.org

Bureau of Sanitation – 311 or (800) 773-CITY (2489)

- Bulky-Item Pick-up – FREE! (furniture, large appliances, mattresses on private property)
- Recycling, Yard trimmings and trash collection
- Dead Animal Pickup

- Household Hazardous Waste Collection

Bureau of Street Lighting: 311
Burned out streetlights

Graffiti Removal: 311

Dept. of Public Works/ Bureau of Street Services – 311 or (800) 996-CITY or (800) 996-2489

- Illegal Signs (nightclubs, etc.)
- Illegal Dumping
- Vacant Lot and Alley Cleaning
- Street Sweeping
- Pothole Repair
- Tree Trimming
- Leaf Blower Complaints
- Street use Inspection

Dept. of Transportation – (800) ABANDON (222-6366)

- Abandoned Vehicles on Public Property
- Transportation Sign repair/replacement
- Curb and Street line painting

Local Parking Enforcement, including abandoned vehicles and cars parked on lawns: 311 or (818) 374-4823

Dept. of Water & Power – (800) DIAL-DWP (342-5397)

- Trees in wires.
- Outages (800) 342-5397
- Repair of broken streetlights.

Dept. of Animal Services - (888) 452-7381

- Stray or Vicious Dogs
- Packs of Dogs
- Licensing of Animals
- Barking Dog Complaints

[Dead animal pick-up calls go to (800) 773-2489]

Dept. of Housing - (866) 557-RENT (7368) – Issues involving rental units, including Systematic Code Enforcement Program, Complaint-Based Inspections, Habitability Issues, Illegal Evictions, Rent Stabilization.

Misc.:

- Abandoned Shopping Cart Pick Up (800) 252-4613
- To report clogged street drains or illegal dumping in storm drains: 311
- Construction noise: Contractors are limited to: 7 a.m – 9 p.m. weekdays (6 p.m. for grading); 8 a.m. to 6 p.m. Saturdays; none on Sunday. (Owners working on their own property may work from 7 a.m. – 10 p.m. any day.)
- Hazardous & Electronic Waste Disposal 11025 Randall St., Sun Valley (Sat.& Sun., 9 a.m. to 3 p.m. (paint, oil, chemicals; computers, TVs, etc.) 1-800-98-TOXIC (1-800-988-6942)

Other numbers to have handy:
